

## Business Intelligence/ Data Warehouse Programmer/Analyst

<b>Profile</b>
The BI/DW Programmer/Analyst will provide analytical and technical support for business intelligence (BI) and data warehouse (DW) activities. The BI/DW programmer/analyst acts as an intermediary between the business community and the technical community working with IT project teams and business clients to collect, clarify, and translate business requirements into documentation and design and then create the appropriate application and solution. The BI/DW programmer/analyst is also heavily involved with the distribution and successful delivery of all reports and applications.
<b>Key Responsibilities</b>
<ul style="list-style-type: none"><li>• Partners with stakeholders and users to elicit and document business requirements; translates non-technical requirements into technical business requirements</li><li>• Partners with business departmental teams to define and document business requirements for new metrics and reports</li><li>• Designs, develops and maintains reports and analytical tools/applications</li><li>• Evaluates alternate solutions and design processes and systems which includes: user impact considerations, cost and benefit</li><li>• Performs ongoing monitoring and refinement of reports and solutions</li><li>• Critically evaluates information gathered from multiple sources, reconciles conflicts, abstracts up from low-level information to a general understanding, and works with customers to uncover unmet business needs</li></ul>
<b>Skills</b>
<i>Soft Skills</i>
<ul style="list-style-type: none"><li>• Strong logical and analytical thinker</li><li>• Attention to detail</li><li>• Able to find root causes of problems and quickly determine efficient solutions</li><li>• Can anticipate risks and mitigate in the moment</li><li>• Comfortable under high-stress and exhibits poise and focus</li><li>• Proven ability to quickly learn new applications, processes, and procedures</li><li>• Able and willing to collaborate in a team environment and exercise independent judgment and initiative</li><li>• Excellent verbal and written communication skills</li><li>• Professional image with ability to form good partner relationships across functions</li><li>• Strategic, intellectually curious thinker with focus on outcomes</li></ul>
<i>Technical Skills</i>
<ul style="list-style-type: none"><li>• Proficient development and programming skills required</li><li>• Proficient with relational databases (e.g. Oracle, SQL Server, MS Access)</li><li>• In-depth knowledge of SQL</li><li>• MS SQL Server</li><li>• Data warehouse lifecycle</li><li>• Qlikview and/or Diver knowledge a plus</li></ul>
<b>Education Requirements</b>
Bachelor's degree (BA or BS) from four-year college or university in related field, or equivalent experience
<b>Number of Years Experience</b>
5-10 Years